

# YOUR TRUSTED GLOBAL BUSINESS PROCESS MANAGEMENT PARTNER

ims  
**DATAWISE** 



Data  
Driven



Process  
Excellence



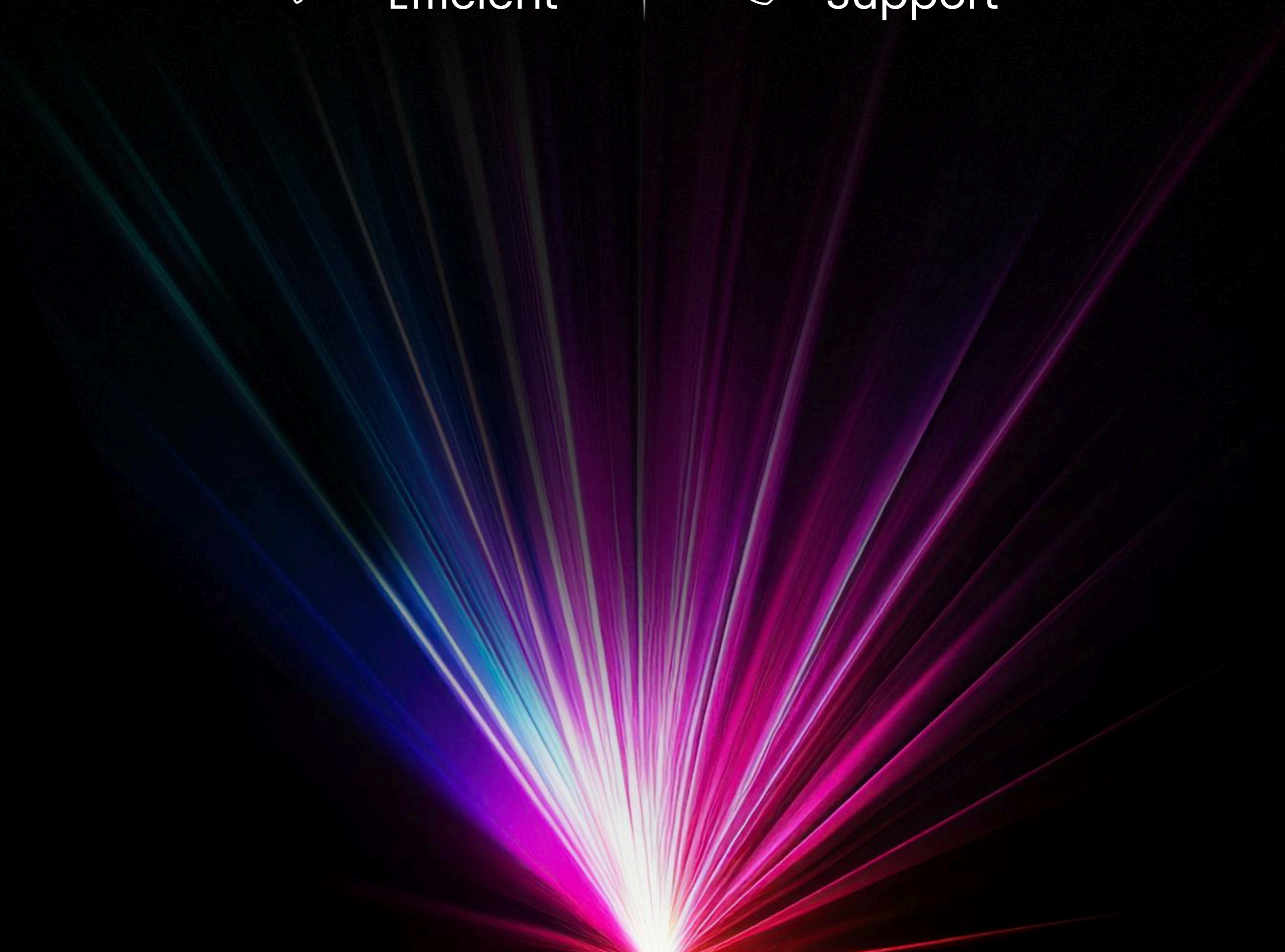
Global  
Talent



Cost  
Efficient



24/7  
Support



# WHO WE ARE

IMS Datawise supports lenders, auto fintechs, dealers, and their ecosystem with end-to-end operational solutions that drive efficiency and scale. We help businesses scale and improve process efficiency through full-spectrum operational support.

As part of IMS Group, we bring enterprise governance, global delivery capability, and the operational maturity that complex, high-volume programs demand.

## RECRUITMENT SPECIALIST

# 20+

Years Industry Experience

## GLOBAL REACH



United States



United Kingdom



Europe



Asia-Pacific



WORKFORCE  
**3,000+**



CLIENTS  
**250+ Brands**



**3 OPERATIONAL CENTRES**  
**India (Ahmedabad & Jaipur),**  
**Philippines (Manila)**

# CERTIFICATIONS



# AUTO FINANCE SOLUTIONS



## BFSI

Loan Lifecycle Support

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KYC/AML

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Transaction Processing

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Payments & Chargebacks

Dispute And Fraud Management

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Claims Processing

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Policy Administration & Renewals

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Dealer Operations Management



## AUTOMOTIVE

Dealer & OEM Support

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Vehicle Inspection

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Condition Reporting

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Damage Annotation

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Image Validation

Customer Support

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Title Processing Support

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Lien Release Coordination

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Document Verification

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After Sales Support

# WHY IMS DATAWISE

## PEOPLE

Partnership-Led Delivery | Expert Talent Acquisition

## READINESS

Business Sensitizing Training | Seamless Client Onboarding

## TECHNOLOGY

Precision Through Innovation | Structured Workflow Integration

## SCALE

Zero Downtime Guarantee | Agile Workforce Scaling

## READY TO SCALE?

Book your Discovery **CALL TODAY**



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